

Eastern Great Lakes
Innovative Users Group
 Annual Conference - September 23, 2011
 Roberts Conference Centre
 Wilmington, OH



8:15 — 9:00	Registration (Roberts B Foyer) and Continental Breakfast (Roberts B)
9:00 — 9:15	Welcome and Opening Remarks, John Sterbenz, Planning Committee Chair (Roberts B)
9:15 — 10:00	Innovative Interfaces Update, Bill Easton and Diane Lewin (Roberts B)
10:00—11:00	Keynote Speaker, Fred Gertler of SmilingWorkFaces (Roberts B)
	<p>Mr. Gertler is very familiar with the IUG, having served as a systems administrator and manager of an INNOPAC library automation system for more than 10 years. He's also held several positions within the main IUG organization (including Chair) and his local IUG chapter. He spent more than 30 years as a librarian plying his happy trade and founded SmilingWorkFaces because he believes fun is both good and productive. He's proud to say that he never once "Sshed" any library patron, and, in fact, is just as proud that the teams he built embraced and shared his "Just Say No to Sshing" philosophy. He is known for spontaneously waltzing around the building, singing at service desks, wearing funny hats and silly glasses at every opportunity, and keeping everyone well supplied with chocolate, bagels and doughnuts. Serious about having fun in the workplace, he has shared his passion and experience about fun with his colleagues at a number of professional meetings, including the California Research & Academic Libraries (CARL) North Regional Meeting in December, 2007 and the Iowa Library Association Annual Conference in October, 2010.</p>
11:00—11:15	Break
11:15—12:15	Concurrent Session One (see page 2 for details)
12:15— 1:30	Lunch (Roberts B)
1:30 — 2:30	Concurrent Session Two (see page 3 for details)
2:30 — 2:45	Break
2:45 — 3:45	Concurrent Session Three (see page 4 for details)