

Eastern Great Lakes Innovative Users Group Conference September 25, 2009 Akron, OH

# Demystifying License Mapping

**ERM and the Promise of ONIX-PL** 

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# Mystify

#### Verb

 Utterly bewilder or perplex (someone)

Maladies that have mystified and alarmed researchers for over a decade

Make obscure or mysterious

Lawyers who mystify the legal system so that laymen find it unintelligible



#### The Problem with Licensing

- 'Legalize' requires specialized knowledge
- Contain permissions, prohibitions, etc. that require library to notify users of said permissions & prohibitions etc. to be in compliance
- Consortial license information not easily accessible to members
- Communicating changes in agreements is difficult
- License workflow is time consuming!



# Why libraries are not in compliance

- Not enough time to handle license workflow
- Not enough expertise to handle license workflow
- License bogged down in "legal" department
- License terms are stored in a filing cabinet & inaccessible to those who need to know terms
- Notifying public staff & users of permissions, prohibitions, etc. is difficult



#### The Result...

- ILL & Course reserve staff who are unaware of permissions & prohibitions, etc.
- Users are unaware of permissions & prohibitions, etc.
- If public services staff have access to a digitized copy of the license agreement – do you really want them interpreting it?
- Fear of legal action



## The impact on publishers

- Getting information across to end user
- License workflows are costly
- Fear of abuse
- Abuse may impact their bottom line
   Not all publishers are the wealthy Big Four.
   Some society publishers are scrambling to stay afloat.

Important to all in the e-resources supply chain





# License Mapping

# Joint License Expression Working Group (LEWG)

- Joint NISO/EDItEUR/DLF-ERMI/PLS Group
- Developed a mapping of ERMI terms to ONIX-PL
- Goal to promote use of standard license expression
- Trisha Davis & Diane Grover charged with developing & presenting workshops (See Davis & Grover)



## **ERMI Terms of use**

- Authorized User Definition
- Local Authorized User Definition Indicator
- Fair Use Clause Indicator
- All Rights Reserved Indicator
- Database Protection
   Override Clause Indicator
- Citation Requirement Detail
- Digitally Copy
- Print Copy
- Scholarly Sharing
- Distance Education
- Interlibrary Loan Print or Fax

- Interlibrary Loan Secure Electronic Transmission
- Interlibrary Loan Electronic
- Course Reserve Print
- Course Reserve Electronic / Cached Copy
- Electronic Link
- Course Pack Print
- Course Pack Electronic
- Remote Access
- Concurrent Users
- Pooled Concurrent Users
- Other Use Restriction Note



# **Encoding**

- Permitted (explicit)
- Prohibited (explicit)
- Permitted (interpreted)
- Prohibited (interpreted)
- Silent (no interpretation)
- Not applicable



# Mystic streets of blue

- Publishers have licenses
- Vendors developed license banks
- Libraries have ERMs
- What is needed is a quick electronic method to input data into ERMs



#### What is ONIX-PL?

- ONline Information eXchange Publisher Licences
- Part of the larger group of ONIX for Serials
  - XML standards for data exchange between agents, publishers and Electronic Resource Management (ERM) systems
- Developed by EDItEUR, librarians, consortia, publishers, ILS, and members of the License Expression Working Group (LEWG)
- Standard way of communicating the terms of a license in a machine readable format
- A tool to make licensing terms and conditions more accessible

#### What ONIX-PL is not

- ONIX-PL is not a Rights Expression Language
- It is not designed to prevent/enable access to a piece of digital content
- While it can express the content of a license, it is not a license
- A complete ONIX-PL record isn't required
- OPEN to interpretation

### **Available and Ready to Use**

- ONIX-PL format specification v1.0
  - Schema released in November of 2008
  - See resource handout for URL
- ONIX-PL Dictionary Issue 1 released
- OPLE (ONIX-PL Editor) Editing tools launched
  - Later in the presentation

#### Who is Using it?

JISC (Joint Information Systems Community) - Requiring XML expressions of 80+ licenses

- Near uniform agreement in survey of benefits
- Publishers Licensing Society (PLS) in UK
  - IOPP and other publishers are letting PLS encode licenses on their behalf
- Nature has a template license and deriving other variants of their licenses
- Springer, Elsevier, OUP and other working with SCELC on pilot using Serials Solutions
  - Goal is to have at least 5 publisher implementations by years end
- Swets can download license information from its SwetsWise License Bank into ONIX-PL





Home Search & Order Subscriptions Claims Reports Account

License Details Report

This report provides you with the detailed information on all the licenses held in your account. You can use this information to populate your local ERM system.

| Basic Selection Options             |                          |
|-------------------------------------|--------------------------|
| license                             | 12 selected              |
| select licenses                     | licenses                 |
| Output Options                      |                          |
| format                              | ONIX for Licensing Terms |
| Scheduling Options                  |                          |
| do you wish to schedule this report | no 💌                     |

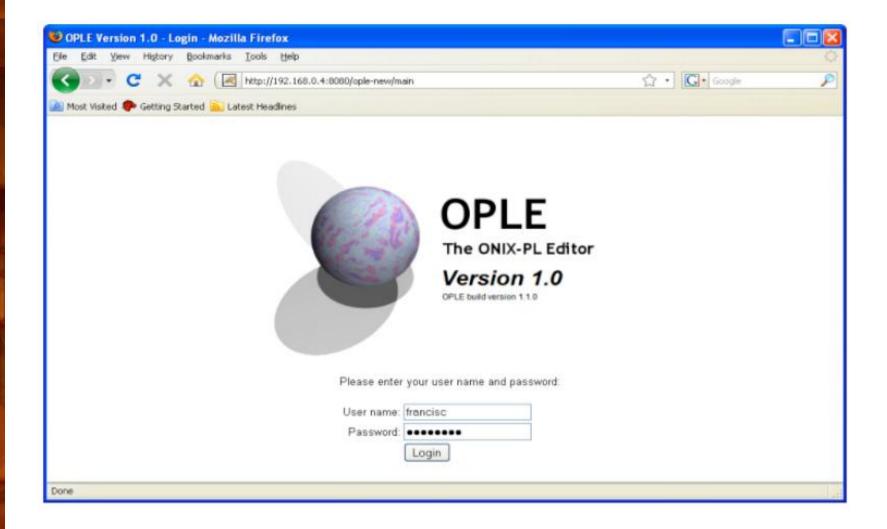
request report other report

<?xml version="1.0" encoding="UTF-8" standalone="yes" ?> <!-- Inbound Message --> <ns:getLicensesDetailsResponse xmlns:ns="http://licenses.ws.wise.swets.nl/xsd" xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"> <ns:return <ns:answerFlag xmlns:ns="http://dto.licensebank.shop.wise.swets.nl/xsd">0</ns:answerFlag> <ns:licenseDetailsList xmlns:ns="http://dto.licensebank.shop.wise.swets.nl/xsd"> <ns:adminAccountProviderSite> <ns:codeAsString xmlns:ns="http://enums.common.wise.swets.nl/xsd">2</ns:codeAsString> </ns:adminAccountProviderSite> <ns:adminUrl/> <ns:anualRegistration>true</ns:anualRegistration> <ns:backYearAccessFrom>1997</ns:backYearAccessFrom> <ns:combineOrdersAccessRequests>false</ns:combineOrdersAccessRequests> <ns:crossAccess>0</ns:crossAccess> <ns:customStatusLabel/> <ns:digitalCopyTermNode>Users may save the PDFs on their hard drive for their own personal use, but may not copy them for others or for re-use by anyone else</ns:digitalCopyTermNode> <ns:downgradeAcceptedMonths>0</ns:downgradeAcceptedMonths> <ns:electronicLink>0</ns:electronicLink> <ns:electronicReferenceMask/> <ns:embargoPeriodDays>0</ns:embargoPeriodDays> <ns:extraAuthentication>3</ns:extraAuthentication> <ns:hostingTypeFullTextAccess>3</ns:hostingTypeFullTextAccess> <ns:ipRegistratioMethod>0</ns:ipRegistratioMethod> <ns:licenseEndDateReminder>0</ns:licenseEndDateReminder> <ns:licenseEndDateReminderDays>0</ns:licenseEndDateReminderDays> <ns:noOnlineFirst>0</ns:noOnlineFirst> <ns:onlineFirst>0</ns:onlineFirst>

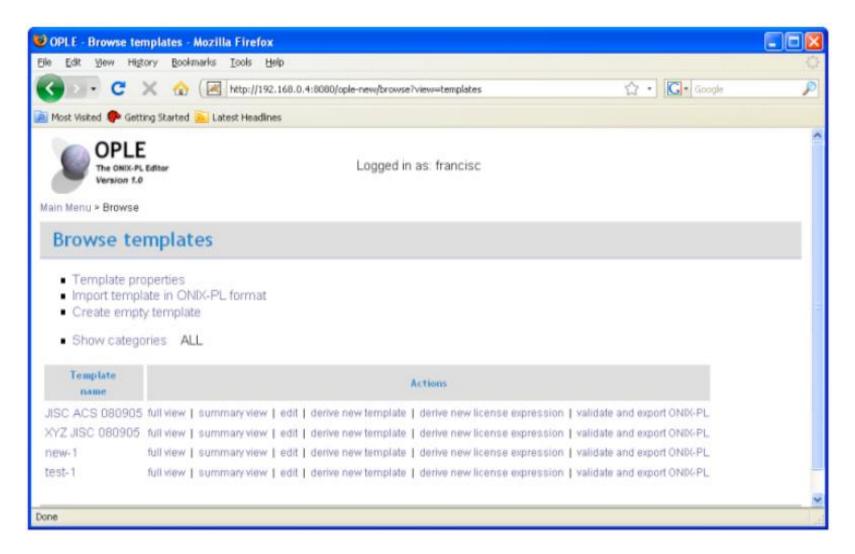
#### **OPLE – How Does it Work?**

- Developed by EDItEUR with support of JISC
  - Open source, web-based software package for creating, editing and managing license expressions using ONIX-PL
  - Developed primarily for use by publishers, libraries and intermediaries in the management of licensing the use of published content, especially online.
  - May be installed and used as a stand-alone system, but it may also be adapted to function as a component within a larger system, such as a library's resource management system or publisher's license management system.

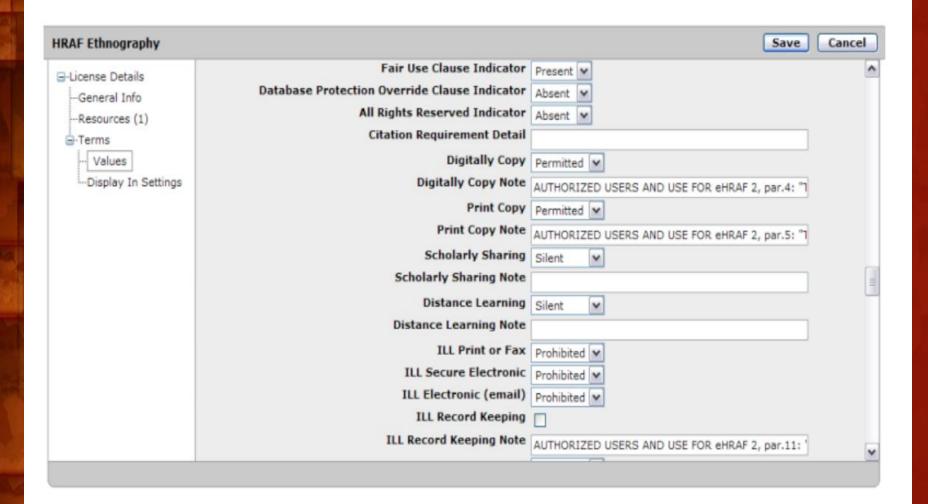
## **OPLE Version 1.0 –Log In Page**



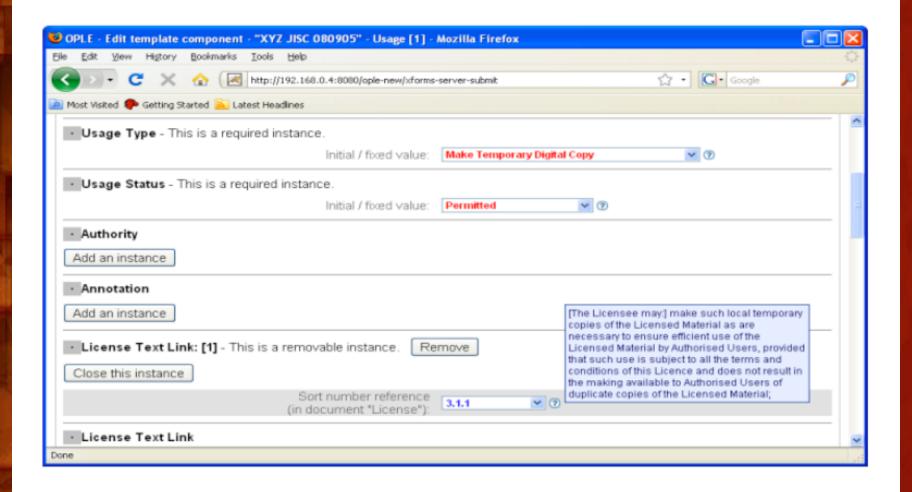
### **OPLE Version 1.0 – Browsing Templates**



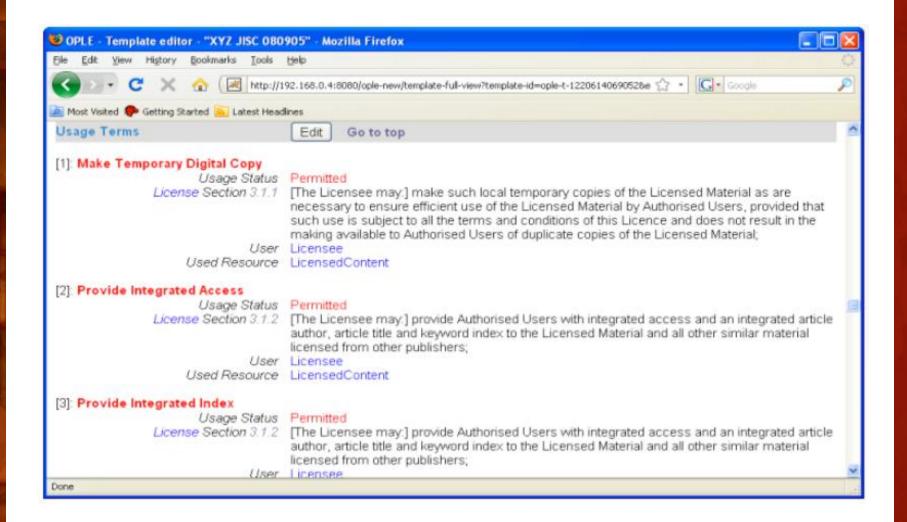
## **OPLE Version 1.0 – Data Input**



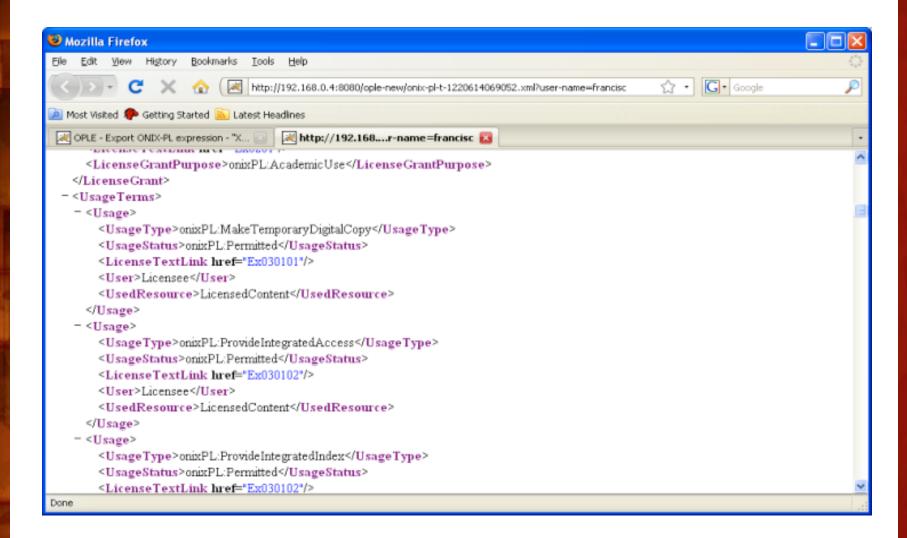
### **OPLE Version 1.0 – Edit Record**



#### **OPLE Version 1.0– Full Record View**



## **ONIX-PL** Result



# Challenges ahead

#### **Publishers**

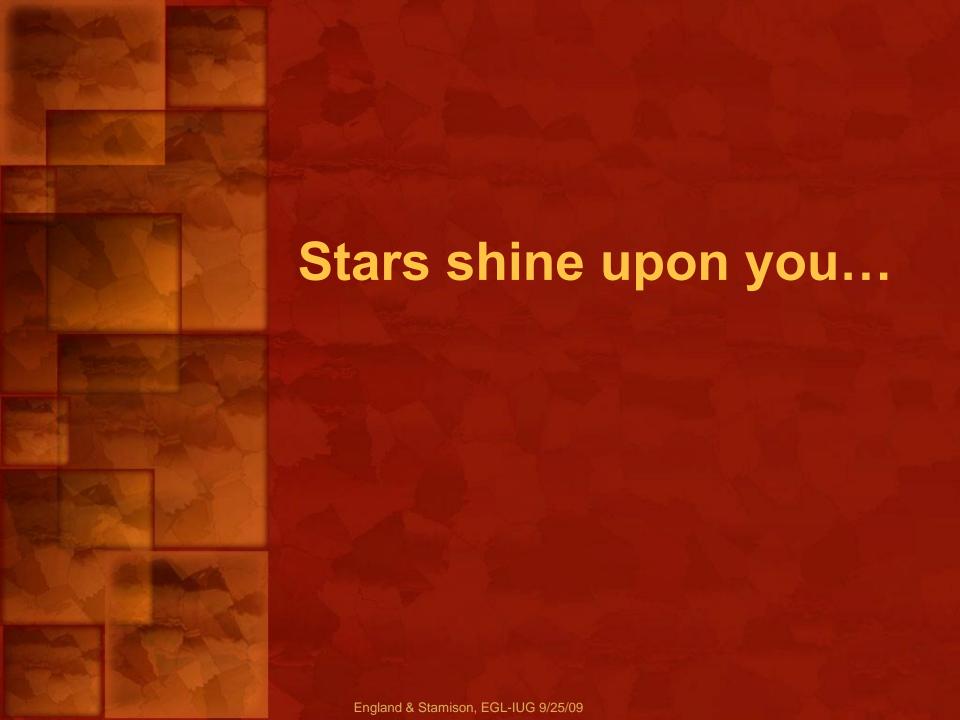
- Additional staff for encoding
- Personnel with legal expertise to interpret license

#### **Agents**

- Need to map systems to download license data into ONIX-PL
- Additional mapping may be required with different ERM vendors

#### **ERM Vendors**

- Potential need for customization
- Highly complex licenses negotiated terms not all generic



#### Value to publishers

- Helps library comply with licensing terms
- Fewer ambiguities

#### Value to agents

- Using this standard in our management tools to automatically populate new license agreements
- Time savings for customer

#### Value to ERM

 Provide seamless method of populating licensing terms and conditions for client base

#### Value to Libraries (for ERLs)

- Ingest information into ERM systems much more easily
- Free up time spent on
  - license mapping
  - keying license data into ERMs
  - interpreting terms for public staff
- Quicker and easier to identify key terms subject to negotiation
- Better, faster, and easier negotiation based on clearer understandings, perhaps
- Possibility of more standardized licenses with standardized terms

#### **Value to Libraries**

- Improved workflows
- Increased awareness of terms
- Easier to share terms with public staff and users
- Improved compliance with terms
- Clarity (if desired) about what is in a license
- Potential to keep an audit copy

Universally acceptable standard for formatting & delivering license information for all parties:

publishers, agents, consortia, libraries and users



## In the meantime...

#### **Get your ERM ready**

- Review ONIX-PL encoding
- Code or re-code ERM license fields
- Create a basic ONIX-PL template
- Create a "license source" field to attribute source of license data
- Create an "interpretation by" note to attribute source of interpretation
- Prepare loader

## In the meantime...

- Explore your sources which providers are ready, near ready or are on board with ONIX-PL
- Set a policy for which licenses you'll accept from what sources
  - (e.g. journal licenses from sub vendor; database license from consortia or publisher, etc.)
- Establish workflow for ONIX-PL loaded licenses & non-ONIX-PL licenses
- Establish procedures to flag key terms you may want to negotiate
- Mark up & map existing licenses (see Ruth and Grover)

# **Next steps**

- Getting the word out
- Education
- JISC-funded initiative to create a repository of e-resource licenses
- Getting publishers on board
- Getting ERM verndors on board
- LET THEM KNOW!

I find the great thing in this world is not so much where we stand, as in what direction we are moving: to reach the port of heaven, we must sail sometimes with the wind and sometimes against it—but we must sail, and not drift, nor lie at ..

- Oliver Wendell Holmes



## Questions?

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#### Mystify

Words & music by Andrew Farriss and Michael Hutchence Performed by INXS